

Returns Refund Policy

Purpose

Explains eligibility for returns, exchanges and refunds. RJ Doors & Windows is committed to acting fairly, transparently and in accordance with applicable Ontario and Canadian legal requirements. These policies should be read together with any quotation, work order, invoice, product documentation, manufacturer warranty, and written agreement applicable to the project. Customers are encouraged to contact us with questions before placing an order. We may revise these policies periodically, with updated versions published on our website where appropriate.

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